



## Blue Reef Aquarium seeks Visitor Services Assistant/Presenter

Blue Reef Aquarium, Portsmouth takes each and every one of its visitors on a fascinating tour of marine life. Seeing the magic of the deep up close with breath taking displays among our exotic species, tropical fish and sharks, Blue Reef Aquarium takes real pride in educating the next generation in a fun and inspiring way.

We are now looking for an enthusiastic and confident Visitor Services Assistant and Presenter.

### About the role

You will provide the friendly welcome to the attraction; process ticket and retail sales, ensuring an efficient flow of visitors, and fantastic customer service being key elements of the role. You will assist in bringing our exhibits to life by delivering up to date talks, tours, educational sessions and birthday parties.

### About you

You will be a real team player with strong communication skills, plenty of enthusiasm and energy coupled with the ability to interact with our guests. You will have excellent customer service skills and the ability to 'think on your feet' and take ownership of any issues that may arise. The ability to present confidently in front of an audience is a must and the ability to communicate effectively to all our visitors is key to being successful in this role. Being a responsible and reliable team member is a must.

Remuneration complies with National Minimum Wage. Although this is a variable hours contract, you can expect to work regular hours during our peak times – school holidays, weekends and bank holidays.

### About Aspro Parks

Aspro Parks is a Spanish multinational company with its headquarters based in Madrid. Aspro-Ocio owns and operates over 60 leisure attractions across Europe.

Here in the UK Aspro owns and operates Blue Planet Aquarium, Deep Sea World, Bristol Aquarium, 4 Blue Reef Aquariums, Smugglers Adventure and Oakwood Theme Park.

### Apply Now!

If interested, please send your CV and covering letter to: Kim Jones, Aspro UK Group HR Manager, c/o Blue Planet Aquarium, Cheshire Oaks, Cheshire, CH65 9LF. Or email [recruitment@asprouk.com](mailto:recruitment@asprouk.com) Your application letter should highlight why you would be able to fulfil this key role within the organisation and clearly demonstrate how you meet our requirements.

**Closing Date: 10<sup>th</sup> February 2020**

**Blue Reef Aquarium is an Equal Opportunities Employer:  
[www.bluereefaquarium.co.uk/portsmouth](http://www.bluereefaquarium.co.uk/portsmouth)**

We do recognize the time and effort it takes to apply for a position, but as an employer of choice we receive a high volume of applications and in the interests of economy, Aspro UK does not notify candidates who have been unsuccessful in their application; consequently if you have not heard from us within 4 weeks of the closing date, please assume that you have not been successful on this occasion.

Want to work for Aspro UK but don't feel that this position suits your skills or experience? Then why not 'Like' our **ASPRO UK FACEBOOK PAGE** - <https://www.facebook.com/AsproUKRecruitment>

Just click on the '**WORK FOR US**' tab and then '**CREATE LIVE JOB ALERTS**'. You will then be notified of any live vacancies across our 9 sites.

Or why not '**JOIN OUR TALENT POOL**'? Just upload your CV so that we can contact you with any future vacancies that match your skills and experience.

Work Location: Blue Reef Aquarium, Clarence Esplanade, Southsea, Portsmouth, Hampshire, PO5 3PB