



Job Title: Catering Assistant

Location: Tynemouth Aquarium

Contract Type: Hourly Pay/Permanent

Hours: Variable approx. 25 hours per week

Are you passionate about food? Do you want to show your creative flair for food presentation as well as offering excellent service? If you would like to contribute to making the overall guest experience a positive one then Tynemouth Aquarium, located on the North East coast is looking for a permanent Catering Assistant to join its lively team.

Our new restaurant Bay & Laurel is opening March 2020, it is essential that applicants are driven and ambitious and keen to deliver first class customer service, the restaurant is a new build and will be open to the general public as well as Aquarium guests.

As a member of this team you will sell quality food and drinks while offering a welcoming professional service to all guests. This is a varied role, so while you could be working at the till point one day taking orders and cash handling, you may then be getting stuck in behind the scenes the next by preparing food and clearing tables. Both are equally as important to the overall running of the restaurant and driving catering sales, together with assuring that food hygiene and Health and Safety procedures are followed.

About You

You will be a real team player with good communication skills. Excellent customer service skills with a 'can do' attitude is a must as you will need to interact with guests and have a smile for everyone, as well as being able to promote information on other parts of the attraction.

The restaurant can become extremely busy so if you are able to remain calm under pressure and keep a sense of humour we would love to hear from you!

This is a permanent position and we are looking for someone reliable and it is essential that you have full availability including, weekends, bank holidays, school holidays and the Christmas holiday break- the Aquarium only closes Christmas Day therefore you must be available to work during this time. Hours vary according to the business needs.

Apply today.

Key Skills

Required

- At least 1 year experience in a Catering role
- Experience in selling up and meeting targets.
- A 'can do' attitude
- Excellent communication skills
- Great customer service skills and a positive attitude

Desirable

- Barista experience
- Food Safety Qualification
- Cash handling experience
- Experience of using an EPOS system

Why work for us

Aspro Parks is a multinational company which operates more than 60 leisure attractions in Europe. Here in the UK Aspro owns Blue Planet Aquarium, Deep Sea World, Bristol Aquarium, Blue Reef Aquarium Newquay, Blue Reef Aquarium Hastings, Blue Reef Aquarium Portsmouth, Tynemouth Aquarium, Hastings Castle, Smugglers Adventure and Oakwood Theme Park.

Our business depends on our visitors enjoying their experience, whether that's leaving our aquariums inspired to caring more about the environment, to thrill seekers riding Drenched, one of the tallest, steepest and wettest water rides in Europe! It takes a very diverse and richly talented team to keep the show on the road and we work hard in getting these individuals on board!

Here at Aspro, we make sure our employees are well taken care of. We recognise that their hard work and dedication are the driving force behind our success. Our work environment is built on mutual respect and professionalism. We have a team of highly knowledgeable individuals with the experience and technical expertise to ensure we are the best at what we do!

We're looking for individuals who want to join the Aspro team and live our values of:

- Customer Service
- Honesty
- Respect
- Focus on Results
- Teamwork
- Personal development

We are also here to sell fun and this is what makes us so unique. Each day we look at working in a fun and friendly environment. So, if you have a passion to work in the leisure industry, can offer outstanding customer service to all our visitors and you aren't afraid of hard work, then we may just have the job for you!

How to Apply

If interested, please apply using your CV & covering letter via our indeed page https://www.indeedjobs.com/aspro-uk/hl/en_GB?cpref=JXWAtnzf3XW5aRnY2g_zom2bgyBz8ZTNtzUk-5Jfp-g . Your cover letter should highlight why you would be able to fulfil this key role within the organisation and clearly demonstrate how you meet our requirements.

We do recognize the time and effort it takes to apply for a position, however as an employer of choice we receive a high volume of applications and in the interests of economy, Aspro UK does not notify candidates who have been unsuccessful in their application; consequently if you have not heard from us within 4 weeks of the closing date, please assume that you have not been successful on this occasion.

Equal Opportunities

Aspro UK are an equal opportunity employer. All applicants will be considered for employment without attention to race, colour, religion, sex, sexual orientation, gender identity, national origin, and veteran or disability status.