



BRISTOL AQUARIUM SEEKS VISITOR SERVICES ASSISTANT

About You

Are you passionate about Customer Service and can confidently wow our guests with service excellence? Do you have a versatile approach and an eye for detail? Bristol Aquarium is looking to recruit a Visitor Services team member whose full focus is on the guest experience, exceeding the expectations of visitors and ensuring they enjoy a fun, fulfilling and engaging day.

About the Role

Bristol Aquarium is one of Bristol's top attractions comprising over 40 displays of animals from around the world. Visitors enjoy an ever-changing programme of daily talks and feeds and special events taking place at key times throughout the year. In this engaging role you will be offering the best possible experience for our visitors; delivering excellent customer service, school tours, talks and activities, memorable birthday parties and events. This role is undoubtedly diverse and exciting.

Variable hours contract with holidays accrued. This role includes regular weekend, bank holiday and half term working as this is when we are busiest.

Remuneration complies with National Minimum Wage.

About Us

Located directly on Bristol's iconic Harbourside, our aquarium hosts our largest display of native species themed around a sunken ship. Other displays include an amazing underwater walkthrough tunnel showcasing exotic species. Bristol Aquarium also has a large Botanical House home to an array of plant species and giant freshwater tropical fish as well as Coral Sea display and a number of species of sharks and rays.

Bristol Aquarium is part of Aspro Parks, a Spanish multinational company with its headquarters based in Madrid. Aspro owns and operates over 65 leisure attractions across Europe, 9 of which are located in the UK.

Candidates should apply to Kim Jones, Group HR Manager, C/O Blue Planet Aquarium, Cheshire Oaks, Cheshire CH65 9LF or e-mail: recruitment@asprouk.com Your application letter should highlight how you would fulfil this key role within the organisation and clearly demonstrate how you meet our requirements.

Work Location: Bristol Aquarium, Anchor Road, Harbourside, Bristol, BS1 5TT

Bristol Aquarium is committed to Equal Opportunities: www.bristolaquarium.co.uk

If you require any adjustments or support for interview please let us know as soon as possible.

We do recognise the time and effort it takes to apply for a position, but as an employer of choice we receive a high volume of applications and in the interests of economy, Aspro UK does not notify candidates who have been unsuccessful in their application; consequently if you have not heard from us within 4 weeks of the closing date, please assume that you have not been successful on this occasion.

Want to work for Aspro UK but don't feel that this position suits your skills or experience? Then why not 'Like' our **ASPRO UK FACEBOOK PAGE** - <https://www.facebook.com/AsproUKRecruitment>

Just click on the '**WORK FOR US**' tab and then '**CREATE LIVE JOB ALERTS**'. You will then be notified of any live vacancies across our 9 sites.