



Retail/Catering Assistant - Discover Hastings

Seasonal position, February 2020 – November 2020 variable hours

National Living/Minimum Wage

About Discover Hastings

Discover Hastings operates three attractions in Hastings; Smugglers Adventure and Hastings Castle steeped in history dating back to 1066. Our third attraction, Blue Reef Aquarium is situated on the seafront, in the historic Old Town of Hastings. Blue Reef has an array of spectacular marine life from native shores to tropical climates.

We are looking for enthusiastic and approachable people with a passion for guest interaction to join our energetic and vibrant team for the 2020 Season. If this is how you would describe yourself, then please read on!

About the Role

You will work in our small café situated in our Aquarium. The café offers hot and cold drinks and easy to prepare fresh foods such as Paninis, Ciabattas, Wraps and Children's meals. As the menu is made to order you will need to be organised with the ability to multi task as you will be working both Front of House and in the Kitchen Area whilst keeping the café area clean and tidy at all times. You will also assist in delivering our birthday parties.

When you aren't working in our Café, you will work in our shop either at Smugglers Adventure or at our Aquarium both of which offer unique memorabilia and gifts relevant to the attraction. Alongside offering an engaging, outstanding guest experience, your primary objective will be to assist the Retail and Catering Supervisor in driving retail sales and meeting targets. Other specific tasks will include merchandising, stock control, cash handling and keeping the department clean and tidy.

This is a seasonal position for which it is essential that you are available to work during weekends, bank holidays and school holidays. Hours vary according to the business needs.

About You

You have a positive attitude and thrive in a customer focused environment. You need to adapt to a variety of situations and be able to respond to customers needs while promoting all aspects of our businesses. You will have excellent communication skills having the ability to retain and present key and interesting information about our attraction.

About Aspro Parks

Discover Hastings is part of Aspro Parks, a Spanish multinational company with its headquarters based in Madrid. Aspro owns and operates over 65 leisure attractions across Europe, 10 of which are located in the UK.

How to Apply!

If interested, please send your CV & covering letter to: Kim Jones, Aspro UK Group HR Manager, c/o Blue Planet Aquarium, Cheshire Oaks, Cheshire, CH65 9LF. Or email us at: recruitment@asprouk.com. Your application letter should highlight why you would be able to fulfil this key role within the organisation and clearly demonstrate how you meet our requirements.

Your covering letter WILL be used as a sifting mechanism so make sure it stands out from the crowd!

We are committed to Equal Opportunities.

Closing Date: Friday 10th January 2020.

We do recognize the time and effort it takes to apply for a position, but as an employer of choice we receive a high volume of applications and in the interests of economy, Aspro UK does not notify candidates who have been unsuccessful in their application; consequently if you have not heard from us within 4 weeks of the closing date, please assume that you have not been successful on this occasion.