



## **Tynemouth Aquarium in Tynemouth seeks a Retail and Front of House Assistant**

**Permanent position – variable hours,  
Salary complies with National Minimum Wage**

### **About Tynemouth Aquarium, Tynemouth**

Our award winning Tynemouth Aquarium, located on the North East coast is home to an array of animals in over 40 naturally themed exhibits from around the world from the British coast, the Mediterranean, coral reef and the tropical rainforest.

We are looking for an enthusiastic and approachable person with a passion for guest interaction to join our energetic and vibrant team.

Dive in and take your career to new depths at the Tynemouth Aquarium Tynemouth!

### **About the Role**

Alongside offering excellent customer service, your primary objective will be to assist the department in driving retail sales meeting targets and ensuring our visitors have an enjoyable and memorable experience. Specific tasks will include following open and close procedures, keeping the department clean and tidy, selling Aquarium day tickets, guide books and annual memberships, merchandising stock, stock control and cash handling.

This is a permanent position for which it is essential that you are available to work during weekends, bank holidays and school holidays. Hours vary according to the business needs.

### **About You**

You have a positive attitude and thrive in a customer focused environment. You need to adapt to a variety of situations and be able to respond to customers needs while promoting all aspects of our aquarium. You will have excellent communication skills having the ability to retain and present key and interesting information about our attraction.

### **About Aspro Parks**

Tynemouth Aquarium, is part of Aspro Parks, a Spanish multinational company with its headquarters based in Madrid. Aspro owns and operates over 65 leisure attractions across Europe, 10 of which are located in the UK.

If interested, please send your CV & covering letter to: Kim Jones, Aspro UK Group HR Manager, c/o Blue Planet Aquarium, Cheshire Oaks, Cheshire, CH65 9LF. Or email us at: [recruitment@asprouk.com](mailto:recruitment@asprouk.com). Your application letter should highlight why you would be able to fulfil this key role within the organisation and clearly demonstrate how you meet our requirements.

We are committed to Equal Opportunities.

Closing Date: 21<sup>st</sup> November 2019

Work Location Tynemouth Aquarium, Grand Parade, Tynemouth, Tyne & Wear, NE30 4JF

**We do recognize the time and effort it takes to apply for a position, but as an employer of choice we receive a high volume of applications and in the interests of economy, Aspro UK does not notify candidates who have been unsuccessful in their application; consequently if you have not heard from us within 4 weeks of the closing date, please assume that you have not been successful on this occasion.**

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Just click on the '[WORK FOR US](#)' tab and then '[CREATE LIVE JOB ALERTS](#)'. You will then be notified of any live vacancies across our 9 sites.

Or why not '[JOIN OUR TALENT POOL](#)'? Just upload your CV so that we can contact you with any future vacancies that match your skills and experience.