



## Tynemouth Aquarium seeks Catering Assistant

### Permanent position – variable hours

### Salary complies with NMW/ NLW

Are you passionate about food? Do you want to show your creative flair for food presentation as well as offering excellent service? If you would like to contribute to making the overall guest experience a positive one then Tynemouth Aquarium, located on the North East coast is looking for a permanent Catering Assistant to join its lively team.

We are opening a brand new Aquarium Restaurant in February 2020, it is essential that applicants are driven and ambitious and keen to deliver first class customer service, the restaurant is a new build and will be open to the general public as well as Aquarium guests.

### About the Role

As a member of this team you will sell quality food and drinks while offering a welcoming professional service to all guests. This is a varied role, so while you could be working at the till point one day taking orders and cash handling, you may then be getting stuck in behind the scenes the next by preparing food and clearing tables. Both are equally as important to the overall running of the restaurant and driving catering sales, together with assuring that food hygiene and Health and Safety procedures are followed.

### About You

You will be a real team player with good communication skills. Excellent customer service skills with a 'can do' attitude is a must as you will need to interact with guests and have a smile for everyone, as well as being able to promote information on other parts of the attraction. The restaurant can become extremely busy so if you are able to remain calm under pressure and keep a sense of humour we would love to hear from you! This is a permanent position and we are looking for someone reliable and it is essential that you are available to work during weekends, bank holidays, school holidays and the Christmas holiday break- the Aquarium only closes Christmas Day therefore you must be available to work during this time. Hours vary according to the business needs.

If this sounds like the role for you then dive in and take your career to new depths at the Tynemouth Aquarium by sending your CV & covering letter to: Kim Jones, Aspro UK Group HR Manager, c/o Blue Planet Aquarium, Cheshire Oaks, Cheshire, CH65 9LF. Or email us at: [recruitment@asprouk.com](mailto:recruitment@asprouk.com). Your application letter should highlight why you would be able to fulfil this key role within the organisation and clearly demonstrate how you meet our requirements.

### About Aspro Parks

Tynemouth Aquarium is part of Aspro Parks, a Spanish multinational company with its headquarters based in Madrid. Aspro owns and operates over 65 leisure attractions across Europe, 10 of which are located in the UK.

We are committed to Equal Opportunities.

Closing Date: 11<sup>th</sup> November 2019

Work Location: Tynemouth Aquarium, Grand Parade, Tynemouth, Tyne & Wear, NE30 4JF

**We do recognize the time and effort it takes to apply for a position, but as an employer of choice we receive a high volume of applications and in the interests of economy, Aspro UK does not notify candidates who have been unsuccessful in their application; consequently if you have not heard from us within 4 weeks of the closing date, please assume that you have not been successful on this occasion.**

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