



**Job Title:** Catering Assistant

**Location:** Portsmouth Aquarium

**Contract Type:** Variable Hours Contract - The role will be on a rota basis including working weekends, bank holidays and throughout the school holidays during the aquariums peak times.

**Salary:** The remuneration for this role complies with National Minimum Wage.

**Job Description:**

Join the catering team at Portsmouth's award-winning Blue Reef Aquarium where we offer visitors a dazzling undersea safari through the oceans of the world, with a chance to experience everything from tropical sharks and stingrays to giant lobsters and elegant seahorses – Portsmouth aquarium is the place for you!

An excellent opportunity for an enthusiastic, motivated, hardworking catering assistant to join our established team in one of our newly refurbished catering outlets across the aquarium.

We're looking for individuals who want to join the Aspro team and live our values of:

- Customer Service
- Honesty
- Respect
- Focus on Results
- Teamwork
- Personal development

We are also here to sell fun and this is what makes us so unique. Each day we look at working in a fun and friendly environment. So, if you have a passion to work in the leisure industry, can offer outstanding customer service to all our visitors and you aren't afraid of hard work, then we may just have the job for you!

**Duties/ Responsibilities:**

Our Catering Assistants are vital to the efficient and successful running of our catering outlets.

From the opening and closing of our outlets to joining in the fun at birthday parties and functions, you will experience a varied role within the aquarium, with the opportunity to help out in other departments when required. You will be responsible for preparing food to the highest quality, following all health and safety and hygiene procedures to provide delicious meals/ snacks for our aquarium

customers (no sharks included!). You will help ensure products are on display, correctly priced and that stock levels are maintained as appropriate, replenishing and maintaining food at appropriate levels when required.

We're looking for individuals who offer excellent service at all times, who are presentable, professional and friendly with a positive approach to their work at all times. Those who can work with, and alongside, other Blue Reef Aquarium departments to provide the highest level of customer service.

### **Key Skills Requirements:**

We're looking for responsible and reliable team members who are dependable and hard working. You should be a real team player with strong communication skills, plenty of enthusiasm and energy coupled with the ability to interact with our guests. We're looking for someone who has excellent customer service skills and the ability to 'think on their feet' and take ownership of any issues that may arise. The ability to communicate effectively to all our visitors is key to being successful in this role and a flexible and positive approach is expected to help us meet and exceed our customer's often demanding needs.

### **Why work for us?**

Aspro Parks is a multinational company which operates more than 60 leisure attractions in Europe. Here in the UK Aspro owns Blue Planet Aquarium, Deep Sea World, Bristol Aquarium, 4 Blue Reef Aquariums, Smugglers Adventure and Oakwood Theme Park.

Our business depends on our visitors enjoying their experience, whether that's leaving our aquariums inspired to caring more about the environment, to thrill seekers riding Drenched, one of the tallest, steepest and wettest water rides in Europe! It takes a very diverse and richly talented team to keep the show on the road and we work hard in getting these individuals on board!

Here at Aspro, we make sure our employees are well taken care of. We recognise that their hard work and dedication are the driving force behind our success. Our work environment is built on mutual respect and professionalism. We have a team of highly knowledgeable individuals with the experience and technical expertise to ensure we are the best at what we do!

### **How to apply**

If interested, please send your CV & covering letter to: Kim Jones, Aspro UK Group HR Manager, c/o Blue Planet Aquarium, Cheshire Oaks, Cheshire, CH65 9LF. Or email us at: [recruitment@asprouk.com](mailto:recruitment@asprouk.com). Your application letter should highlight why you would be able to fulfil this key role within the organisation and clearly demonstrate how you meet our requirements. Equally you can apply on our Indeed platform by searching for Deep Sea World!

Aspro UK are an equal opportunity employer. All applicants will be considered for employment without attention to race, colour, religion, sex, sexual orientation, gender identity, national origin, and veteran or disability status.

**Closing Date: Friday, 13th September 2019**

We do recognize the time and effort it takes to apply for a position, however as an employer of choice we receive a high volume of applications and in the interests of economy, Aspro UK does not notify candidates who have been unsuccessful in their application; consequently if you have not heard from us within 4 weeks of the closing date, please assume that you have not been successful on this occasion.

Want to work for Aspro UK but don't feel that this position suits your skills or experience? Then why not 'Like' our ASPRO UK FACEBOOK PAGE - <https://www.facebook.com/AsproUKRecruitment>

Just click on the 'WORK FOR US' tab and then 'CREATE LIVE JOB ALERTS'. You will then be notified of any live vacancies across our 10 sites.