



## **Discover Hastings seeks an Operations Supervisor**

**Salary £17,700.10 per annum**

### **About Discover Hastings**

Discover Hastings operates three attractions in Hastings; Smugglers Adventure and Hastings Castle that are steeped in history dating back to 1066. Our third attraction, Blue Reef Aquarium is situated on the seafront, in the historic Old Town of Hastings. Blue Reef has an array of spectacular 'underwater gardens'.

Our Aquarium is open all year round whereas Smuggles Adventure and Hastings Castle open from February to November of each year.

### **About the Role**

Reporting to the Cluster Manager and Deputy General Manager you will play an important hands on role in this small team managing the daily operations of the departments. You will lead by example and motivate the team members to ensure high standards at all times.

You will create exceptional, engaging and compelling guest experiences for all visitors to our Discover Hastings attractions.

The role will include event co-ordination, record and report keeping, managing and growing secondary revenue streams, admin duties and training and recruitment of seasonal staff members.

This role also includes Duty Management responsibilities - opening and closing procedures including cash management. Full attraction checks/walk rounds, daily/weekly reporting, till system operation and daily health and safety checks.

This is a full time post which involves working 5 days a week and often includes working weekends and bank holidays.

### **About You**

You will have excellent communication and organisational skills, excel in all areas of customer service, enjoy challenging situations and able to create a positive and innovative working atmosphere.

Sales experience would also be an advantage as we strive to meet targets in our outlets. A previous supervisory/managerial role in the leisure and tourism industry is desirable.

The successful candidate should also have the ability to develop themselves and their team within this role.

### **About Aspro Parks**

Discover Hastings is part of Aspro Parks, a Spanish multinational company with its headquarters based in Madrid. Aspro owns and operates over 65 leisure attractions across Europe, 10 of which are located in the UK.

### **Your Application**

If you have the attributes, experience and enthusiasm we are looking for please apply with covering letter along with your CV and salary expectations to Janeen Yates, Group HR Manager, c/o Deep Sea Leisure Plc, Cheshire Oaks, Ellesmere Port, Cheshire, CH65 9LF. Email: [recruitment@asprouk.com](mailto:recruitment@asprouk.com)

Your covering letter WILL be used as a sifting mechanism so make sure it stands out from the crowd!

Blue Reef Aquarium is committed to Equal Opportunities. [www.blureefaquarium.co.uk](http://www.blureefaquarium.co.uk)

**Closing Date: 30<sup>th</sup> April 2019**

If this position receives high volumes of applications we reserve the right to close this advert earlier than stated, so please apply early to avoid disappointment.

We do recognize the time and effort it takes to apply for a position, but as an employer of choice we receive a high volume of applications and in the interests of economy, Aspro UK does not notify candidates who have been unsuccessful in their application; consequently if you have not heard from us within 4 weeks of the closing date, please assume that you have not been successful on this occasion.

Work Location: Blue Reef Aquarium, Rock-A-Nore Road, Hastings, East Sussex, TN34 3DW and Smugglers Adventure, St Clements Caves, Hastings, East Sussex, TN34 3HY.