



## Visitor Services Presenter

Full time position available

National Minimum wage

### About Deep Sea World

Deep Sea World is looking to recruit for a Visitor Services Presenter to join its team for 2019. Deep Sea World is a popular aquarium located in the village of North Queensferry, in Fife, Scotland. Deep Sea World is host to a collection of large sand tiger sharks, harbour seals and various other species of sharks and marine life. Deep Sea World also prides itself on having Europe's longest underwater tunnel.

### About the Role

The Visitor Services team is a customer facing role. It is our job to educate our visitors through interactive talks, presentations and creature encounters. We cover all aspects of the customer journey from reception duties, delivering education sessions, school visits and birthday parties.

### About You

You are a people person and enjoy the company of others. You have great listening skills and able to find out what our customers needs are. Applicants must be lively, enthusiastic, friendly and have a strong work ethic. Candidates will have excellent communications skills, exemplary timekeeping and attendance records and be highly motivated as well as taking initiative when required. Customer Service skills are of high importance, as is willingness and ability to learn a vast amount of marine knowledge. Candidates will be expected to undertake a wide range of tasks within a fast paced environment. Previous drama or presenting experience is desirable as well as being confident speaking to large audiences. The successful candidate should also have the ability to develop themselves within this role.

The job involves working variable hours to include weekends, bank holidays, evenings and school holiday periods.

### About Aspro Parks

Deep Sea World is part of Aspro Parks, a Spanish multinational company with its headquarters based in Madrid. Aspro owns and operates over 65 leisure attractions across Europe, 10 of which are located in the UK.

If interested, please send your CV & covering letter to: Janeen Yates Aspro UK Group HR Manager, c/o Blue Planet Aquarium, Cheshire Oaks, Cheshire, CH65 9LF. Or email us at: [recruitment@asprouk.com](mailto:recruitment@asprouk.com). Your application letter should highlight why you would be able to fulfil this key role within the organisation and clearly demonstrate how you meet our requirements.

Work Location: Battery Quarry, North Queensferry, KY11 1JR

We are committed to Equal Opportunities.

### Closing Date: Thursday 28th February

We do recognize the time and effort it takes to apply for a position, but as an employer of choice we receive a high volume of applications and in the interests of economy, Aspro UK does not notify candidates who have been unsuccessful in their application; consequently if you have not heard from us within 4 weeks of the closing date, please assume that you have not been successful on this occasion.

Want to work for Aspro UK but don't feel that this position suits your skills or experience? Then why not 'Like' our [ASPRO UK FACEBOOK PAGE](https://www.facebook.com/AsproUKRecruitment) - <https://www.facebook.com/AsproUKRecruitment>

Just click on the 'WORK FOR US' tab and then 'CREATE LIVE JOB ALERTS'. You will then be notified of any live vacancies across our 9 sites.

Or why not 'JOIN OUR TALENT POOL'? Just upload your CV so that we can contact you with any future vacancies that match your skills and experience.

