



## **BRISTOL AQUARIUM SEEKS VISITOR SERVICES ASSISTANTS**

### **About You**

Are you passionate about Customer Service? Can you WOW guests with service excellence? Do you have a versatile approach and an eye for detail? Bristol Aquarium is looking to recruit Visitor Services personnel whose full focus is on the guest experience, exceeding the expectations of visitors and ensuring they enjoy a fun, fulfilling and engaging day at a world-class attraction.

### **About the Role**

Bristol Aquarium is one of Bristol's premier animal attractions comprising over 40 displays. Visitors enjoy an ever-changing programme of daily talks, feeds and workshops with special events taking place at key times throughout the year. Reporting to the Guest Experiences Manager, you will be offering the best possible experience to our visitors, delivering excellent customer service, tours, talks and workshops, while ensuring that sales opportunities throughout Bristol Aquarium are maximized. This role is undoubtedly diverse, variable, and exciting.

**The post is a part time temporary position, working approximately 2 days per week until 3<sup>rd</sup> September 2017.**

This role will include working weekends and bank holidays.

**Remuneration complies with National Minimum Wage.**

### **About Us**

Located directly on Bristol's Iconic Harbourside, our Aquarium hosts our largest display of native species themed around a sunken ship. Other displays include an amazing underwater walkthrough tunnel showcasing exotic species. Bristol Aquarium also has a large Botanical House home to an array of plant species and giant freshwater tropical fish as well as Coral Sea display and a number of species of sharks and rays.

Bristol Aquarium is part of Aspro Parks, a Spanish multinational company with its headquarters based in Madrid. Aspro owns and operates over 60 leisure attractions across Europe, 9 of which are located in the UK.

Candidates should apply to Janeen Yates, Human Resources Manager, C/O Blue Planet Aquarium, Cheshire Oaks, Cheshire CH65 9LF. E-mail: [recruitment@asprouk.com](mailto:recruitment@asprouk.com) Your application letter should highlight how you would fulfil this key role within the organisation and clearly demonstrate how you meet our requirements.

**Applications must be received by midnight on Saturday 22<sup>nd</sup> April 2017.**

**Interviews will be held on Thursday 27<sup>th</sup> April 2017. If you know in advance you cannot make this date, please provide alternative availability in your cover letter.**

Work Location: Bristol Aquarium, Anchor Road, Harbourside, Bristol, BS1 5TT

Bristol Aquarium is committed to Equal Opportunities: [www.bristolaquarium.co.uk](http://www.bristolaquarium.co.uk)

*We do recognise the time and effort it takes to apply for a position, but as an employer of choice we receive a high volume of applications and in the interests of economy, Aspro UK does not notify candidates who have been unsuccessful in their application; consequently if you have not heard from us within 4 weeks of the closing date, please assume that you have not been successful on this occasion.*

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